

Electronic Acknowledgement Receipt

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Application Number:	10652892
International Application Number:	
Confirmation Number:	9562
Title of Invention:	Technical support systems and methods for use in providing technical support
First Named Inventor/Applicant Name:	Eric Owahdi
Customer Number:	22879
Filer:	Steven L. Nichols/Carla Jones
Filer Authorized By:	Steven L. Nichols
Attorney Docket Number:	500201991-2
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		500201991-2-Resp.pdf	103088	yes	23
			8b1d75ee0f663be196f09c35e271a52012736a		

Multipart Description/PDF files in .zip description			
Document Description		Start	End
Amendment Submitted/Entered with Filing of CPA/RCE		1	2
Claims		3	7
Applicant Arguments/Remarks Made in an Amendment		8	21
Request for Continued Examination (RCE)		22	23

Warnings:

Information:

2	Fee Worksheet (PTO-875)	fee-info.pdf	33229	no	2
			fb3a3e6ed7ac7b77906834e57180785c03a9a2		

Warnings:

Information:

Total Files Size (in bytes):	136317
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.